

BANK OF ALBUQUERQUE EXPRESSBANK

Albuquerque Area
505.855.0855

Outside These Areas
800.583.0709

1 ACCESS CURRENT ACCOUNT

- 1 Checking/Savings Account
 - 1 Account Activity
 - 1 Hear Your Balance
 - 2 Posted Transactions
 - 3 Pending Transactions
 - 4 Report Fraud or Unauthorized Activity
 - 5 Access a Different Account
 - * Repeat Options
 - 0 Speak to an ExpressBanker
 - # Return to the Previous Menu
 - 2 Transfer Funds
 - 3 Online Banking
 - 4 Debit Cards
 - 5 To Access a Different Account
 - 6 More Options
 - 1 Interest Information
 - 2 Re-Order Checks
 - 3 Reset IVR Access Code
 - 4 Open New Account / Apply For loan
 - 5 Access a Different Account
 - * Repeat Options
 - 0 Speak to an ExpressBanker
 - # Return to the Previous Menu
 - * Repeat Options
 - 0 Speak to an ExpressBanker
 - # Return to the Previous Menu

3 FOR MERCHANTS TO SEE IF A CHECK WILL CLEAR

- # Return to the Previous Menu
- 0 Speak to an ExpressBanker

4 ONLINE / MOBILE BANKING

- 1 For Assistance with Login or Enrollment
- 2 Mobile Banking, Deposits, Alerts
- 3 Bill Pay Assistance
- 4 Quicken or Quickbooks Issues
- 5 Apple Pay
- 6 Other Support
- * Repeat Options
- # Return to the Previous Menu

5 FOR DEBIT / ATM CARDS

- 1 Lost / Stolen Card
- 2 Activate Card or Change PIN
- 3 Order a New or Replacement Card
- 4 Report Fraud or Dispute a Charge
- 5 Report Upcoming Travel
- 6 Declined Transactions
- * Repeat Options
- 0 Speak to an ExpressBanker
- # Return to the Previous Menu

2 OPEN AN ACCOUNT OR APPLY FOR A LOAN

- 1 Open a new Account
- 2 Apply for a Loan
- 3 Status of Loan Application
- 4 Rates
- 5 Inquire About a Credit Card
- 6 For All Other inquiries or To Speak To A Relationship Banker
- * Repeat Options
- # Return to the Previous Menu

6 TO CONTINUE IN SPANISH

- # Return to the Previous Menu
- 0 Speak to an ExpressBanker

* REPEAT OPTIONS

0 TO SPEAK WITH AN EXPRESSBANKER